



7th May 2024

Dear Parents and Carers,

Since joining the Great Heights Academy Trust we have moved our Management Information System (MIS) from Integris to Arbor.

Arbor is a simple, smart and cloud-based MIS (Management Information System), which helps us work faster, smarter and more collaboratively as a school. The Parent App and Parent Portal mean we can keep you informed about your child's life at school in a much more accessible way. You will be able to log into Arbor to see and update your child's information, check your child's attendance and eventually make payments or bookings on the go as Arbor will eventually replace ParentPay and SchoolPing.

Each parent or legal guardian on our system will receive an email from Arbor with log in details. Please click on the link within the email and complete your account set up. If you do not receive this email, please check your junk folder. If it is not there, please contact the school office to check we have the correct email address.

Please familiarise yourself with the Parent Portal using the link below:

[Getting started - Log into the Parent Portal and the Parent App - https://support.arbor-education.com/hc/en-us/articles/360020147458-Log-into-the-Parent-Portal-and-the-Parent-App](https://support.arbor-education.com/hc/en-us/articles/360020147458-Log-into-the-Parent-Portal-and-the-Parent-App)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here - https://support.arbor-education.com/hc/en-us/sections/201716749-Parent-Portal-and-the-Arbor-App-as-a-parent](https://support.arbor-education.com/hc/en-us/sections/201716749-Parent-Portal-and-the-Arbor-App-as-a-parent)

Please see overleaf for more information about the Parent Portal and Parent App.

If you have any queries please contact the school office.

Many thanks



Mrs S Travers
Vice-Principal